CalPERS

California Public Employees' Retirement System

PERS-HRD-88.DOT (Rev. 1/99)

POSITION DUTY STATEMENT

<mark>PLEASE WRITE JOB #6851/PC IN THE JOB TITLE SECTION OF YOUR STATE APPLICATION (STD 678).</mark>

INSTRUCTIONS: The Executive Officer is required by Government Code Section 18805 to report (or to record) "... material changes in the duties of any position in his jurisdiction." The Position Duty Statement

is used for this purpose. Enter identifying information and effective date at the right. Enter brief description of each of the important duties and responsibilities of the position below. Group related duties in numbered paragraphs and indicate the proportion of work time occupied. Prepare copies for employee assigned to the position and his/her supervisor.

Title of Position
User Experience Lead

Division and/or Subdivision
Technology Services & Support Division (TSSD)/ Application Development & Support Division (ADSS)

Location of Headquarters
400 Q Street, Sacramento, CA 95814

Class Title of Position
Senior Information Systems Analyst – Specialist (Sr ISA)

Position Number
811-1337-003

Effective Date
4/01/08

Percent of Time Required	
	Effective on the date indicated, under the general direction of the Self Services Applications Manager, DPM II, the Senior Information Systems Analyst Specialist (Sr ISA) performs the following duties and responsibilities:
40%	Functions as project lead on the most complex enhancements for CalPERS web applications. • Applies industry best practices to define how online services are organized, how navigation is labeled and structured, and how users will interact with the site.Includes the application of necessary Information Architecture and Interaction Design practices. • Leads collaborative efforts with the CalPERS Office of Public Affairs (PAOF) ,Pension Resumption System (PSR) project, and other organizational groups as needed in the analysis and development of custom graphical user interfaces that will be the face of CalPERS web based applications. • Ensures that designs of interfaces are from a consumer-oriented perspective, meets standard architecture/best practices, and serves as the advocate for the end user to ensure all designs are usable, intuitive, and conform to industry standards for user experience.
30%	Serves as lead designer on project teams for developing most-complex functional and system requirements for online services, and works in strong collaboration with ITSB staff and client division stakeholders. • Leads extensive probing and analysis to determine the nature and scope of the problems. • Leads the design of solutions to complex problems, facilitates architecture reviews, or the development of strategic and tactical plans.
20%	Works independently in securing resources and expertise for large-scale technology projects through proper channels while developing project/task plans and deployment schedules. • Leads the development of project schedules and develops project plans. • Identifies and secures technical resources to support in project objectives. • Assists in the preparation production change control requests, service requests
10%	Provides leadership in best practice technology research and development related to User Experience and User Interface Design. • Actively participates in conferences, meetings, hearings, or presentations involving problems or issues of considerable consequence or importance. • Researches, evaluates, and participates in recommendations of new technology for the development and support of business applications.